



38009/JSA/JOH  
20/04/2020

Dear Parents and Carers

We hope that you had a restful Easter holiday and were able to enjoy the glorious weather that we have been having. It has certainly made my exercise breaks a little more pleasant and seems to raise motivation for most of us to get out there to enjoy the sun and have a break from the home environment (whilst maintaining social distancing, of course!)

However, today marks a new term, and we hope that all of our students will be eager to get back to reading the daily message on the whole school noticeboard from the Student Support Team as a registration activity, followed by engaging in their lessons set by their subject teachers.

As mentioned previously, a reminder of the three email addresses that we would encourage you to use during the school closure period:

**[attendance@nowerhill.harrow.sch.uk](mailto:attendance@nowerhill.harrow.sch.uk)** - to notify us of each day that your child is too unwell to complete their online learning; we'll ensure that their teachers are then informed.

**[homework@nowerhill.harrow.sch.uk](mailto:homework@nowerhill.harrow.sch.uk)** - to inform us if you or your child has issues accessing any of the online learning platforms such as Show My Homework or Google. Additionally this address can also be used if your child is struggling to complete the work that has been set for them.

**[admin@nowerhill.harrow.sch.uk](mailto:admin@nowerhill.harrow.sch.uk)** – for any other general concerns or enquiries, or if you wish to notify us of anything relevant to your child. You may also request a telephone call from your child's Year Coordinator using this email address. It is always helpful if you are able to state your child's name and form clearly, to enable us to direct your message to the correct people as quickly as possible. Parents of students with SEN may also use this email address to request a telephone call from the Inclusion Team.

During this difficult period of time we also want to let you know that, even though school is currently closed to all but a few children, we're still here to support your child and your family in whatever way we can.

Some children, we are aware, are thriving from learning this way – they enjoy the independence and freedom to complete their set online work, but then go further to challenge themselves to explore topics they enjoy most at a deep and meaningful level. They may also be using the time to pursue new hobbies and perhaps even becoming expert at a number of new skills.

However, this is not the case for all children. You may be noticing signs of increasing anxiety in your child as they're spending more time indoors and outside of their normal routines. These might include:

- Acting out – this could include behaviour such as picking fights with you or with siblings or abusing alcohol or drugs;
- Becoming afraid to leave the house;



- Distancing themselves from their friends and family;
- Exhibiting intense emotions but being unable to speak about what they're feeling

Should this be the case in your family, we've put together some resources to help you support your child and we hope that you find this information helpful.

At the end of this bank of resources, you will also find an advice sheet produced by the Royal College of Paediatrics and Child Health, which the Harrow Safeguarding Children Board has asked us to distribute. I do appreciate that this is a significant amount of information, but I hope that it is useful. If you have any concerns about how your child is coping or you need any other support from the school, please let us know by emailing the [admin@nowerhill.harrow.sch.uk](mailto:admin@nowerhill.harrow.sch.uk) address.

We're extremely grateful for all the support you've shown us as we've adapted to these new circumstances, and we want to reassure you that we are still here to support you too.

We can and will get through this together.

Yours sincerely

**Janine Sabbagh**  
**Deputy Headteacher,**  
**Student Support**

## Take care of yourself

It's really important right now to take care of your own physical and mental health. Children are very perceptive, and they react to what they sense from the adults around them.

Here are some things you can do to help keep yourself healthy:

**Connect with others** – maintain relationships with people you care about through phone and video calls

**Exercise** – take some time every day to move. You could go for a walk or run. You'll also find lots of fitness videos online for everything from yoga to dance. Find something you enjoy and that makes you feel good

**Eat healthy meals** – try to keep a well-balanced diet and drink enough water

**Get some sleep** – being anxious or worried can have a big impact on your sleep. If you're struggling to get a good night's sleep, try to develop a calming bedtime routine – for example, do 10 minutes of yoga or listen to calming music. There are also apps you can download that provide guided meditation to help you get to sleep more quickly

**Turn off the news** – it's important to keep up to date, but the 24-hour news cycle can make you more anxious. Limit your exposure to the news to only a small amount of time, just enough to know what the latest government guidance is



**Do things you enjoy** – now that we’re all spending more time at home, we can finally take up that hobby we’ve always meant to learn. Try baking or gardening or learning to knit. These are also great activities we can share with our children

**Set goals** – it’s easy to lose track of the days in our current situation, so it can be helpful to set daily and weekly goals to give us a sense of control and purpose. Examples might be setting a goal of walking for half an hour at least 3 times this week or reading a new book

**Connect with the outdoors** – depending on where you live, it may not be possible to spend time outside. If you don’t have a garden or terrace, you can still open a window to let some fresh air and sunlight in. Put a comfortable chair by the window so you can look outside and get some air as you read a book

**Talk to someone** – during this difficult time, sharing with family and friends how you’re feeling and what you’re doing to cope can be helpful for both you and them. There are also helplines you can call for support – we’ve included a list at the end of this pack.

## How to talk to your child about what’s happening

No matter how calmly you manage the current environment, children are likely to be anxious, so it’s important to talk to them about what’s happening.

### **For younger children, including those in Years 7 and 8.**

Children pick up bits of information from their friends, from the news and from listening to adults talking around them – but they can misunderstand what they’re hearing.

- **Deal with the news head-on and talk about it openly and calmly, giving them the facts**
  - Give them age-appropriate information – take a look at:
    - ❖ [BBC Newsround hub](#) – regularly updated with information and advice
    - ❖ [#covibook](#) – for under 7s
    - ❖ [Children’s guide to coronavirus](#) – a download from the Children’s Commissioner to help explain the situation to children
  - Teach them how to know if information they find on the internet is reliable. Explain how some stories on social media may be based on rumours or inaccurate information
  - Encourage them to take breaks from listening to or reading the news – overexposure isn’t helpful
  
- **Encourage questions**
  - This will give them the confidence to reach out, if they have anything to ask
  - Be reassuring but honest when answering questions – it’s ok if you don’t have all the answers
  - Be ready to answer the same question over and over – children tend to repeat themselves when they’re feeling uncertain or worried, so you might have to answer the same questions more than once as they seek extra reassurance
  
- **Be a role model**
  - Recognise and manage your own worries first



- Be open about your own feelings and let them know it's normal to be concerned – for example, let them know you're also finding the news a bit worrying and what you're doing to stay calm
- **Explain how our body's immune system protects us**
  - It's constantly working against germs without us knowing. We can't and don't need to control this process
  - Explain that we're taking precautions against this particular germ because it's a new one which our bodies haven't come across before
  - Remind them how important it is that they eat healthy food, sleep and exercise, as this helps to fight germs
  - If it helps, reassure them that the effects of this virus on healthy young people are very mild
- **Keep doing your bit to help children reduce the spread of germs**
  - Remind them to maintain good hygiene like bathing daily and wearing fresh clothes
  - Encourage them to sing 'happy birthday' twice when they're washing their hands

### For older children and young adults, including 6th formers:

Older children will have the same anxieties about their own health and that of their family and friends as younger children. But they're also likely to feel socially isolated, and worried about the result of school closures on their education and what life will be like after the pandemic is over.

In addition to the steps above:

- **Reassure them regarding grades;** although we have already shared detail regarding GCSE and A level grading systems, children in other year groups may also be anxious about their achievement. Also reassure children in other year groups that when more guidance comes from the school about how grades will be awarded, you'll share this with them as soon as you have it – you could also check that they understand the information you've received so far, in case there are any points of confusion or worry that the school could help to clarify.
- **Encourage them to maintain social ties** – relationships are especially important for older children, so give them room to keep in touch with their friends
- **Equip them with accurate information – for example:**
  - [Mythbusters](#) from the World Health Organization
  - [Data visualisation pack](#) from Information is Beautiful (regularly updated)
- **Share tools to help them manage anxiety**
  - YoungMinds: [practical steps to take if you're anxious about coronavirus](#)
  - Mind: [how to take care of your wellbeing when staying home](#)



## If your child struggles with higher levels of anxiety

Some children are naturally more anxious, such as those with existing phobias or obsessive-compulsive disorders. The current situation can make those anxieties worse.

- Get them to do activities such as counting, ordering and sorting tasks which can help them calm down
- Encourage them to use relaxation techniques such as controlled breathing
- Look out for obsessive or compulsive behaviours and try to get ahead of them early by challenging unhelpful thoughts and assumptions
- If you're worried about your child's anxiety, **YoungMinds** is a charity dedicated to children's mental health. They've opened a [parents' helpline](#) for confidential, expert advice. You can reach them at 0808 802 5544

## Helplines and websites for children and young people

If your child would like to speak with someone confidentially, there are helplines and websites specifically for them.

ORGANISATION	CONTACT INFORMATION
<b>Shout</b> Free, confidential support via text, available 24/7	Text SHOUT to 85258 in the UK to text with a <a href="#">trained crisis volunteer</a> who'll provide active listening and collaborative problem-solving
<b>The Mix</b> Free confidential telephone helpline and online service that aims to find young people the best help, whatever the problem	<ul style="list-style-type: none"><li>• Call 0808 808 4994 for free (11am to 11pm daily)</li><li>• Access the <a href="#">online community</a></li><li>• Email <a href="#">The Mix</a></li></ul>
<b>ChildLine</b> Confidential telephone counselling service for any child with a problem	<ul style="list-style-type: none"><li>• Call 0800 1111 any time for free</li><li>• Have an <a href="#">online chat with a counsellor</a> (9am to midnight daily)</li><li>• Check out the <a href="#">message boards</a></li></ul>

## How to make home learning work for your family

We have already shared a number of tips regarding how to best make home learning work for your family, but we thought that some families may appreciate some useful reminders as we start the new term.

You are not expected to become teachers and your children are not expected to learn as they do in school. Simply providing them with some structure at home will help them to adapt.

The following tips are designed to help you create a positive learning environment at home. See what works best for your household.



- **Create and stick to a routine if you can.** This is what children are used to. For example, eat breakfast at the same time and make sure they're dressed before starting the 'school' day – avoid staying in pyjamas!
- **Involve your children in setting the timetable** where possible. It's a great opportunity for them to manage their own time better and it'll give them ownership
- **Check in with your children and try to keep to the timetable, but be flexible.** If a task/activity is going well or they want more time, let it extend where possible
- If you have more than 1 child at home, **consider combining their timetables.** For example, they might exercise and do maths together – see what works for your household
- **Designate a working space if possible,** and at the end of the day have a clear cut-off to signal school time is over
- **Stick the timetable up on the wall** so everyone knows what they should be doing when, and tick activities off throughout the day
- **Take stock at the end of each week.** What's working and what isn't? Ask your children, involve them too
- **Distinguish between weekdays and weekends,** to separate school life and home life
- **Give them chores** to do so they feel more responsible about the daily routine at home
- Ask them to **help you cook** and bake
- Accept that **they'll probably watch more TV/spend time on their phone** – that's ok but you might want to set/agree some screen time limits

Please don't worry about your children getting behind with learning. Everyone's in the same boat, and when things get back to normal we'll make sure we get everyone back on track.

## Where to find extra learning resources online

There's plenty of support for parents online for everything from tools for home learning to PE:

ORGANISATION	CONTACT INFORMATION
<b>BBC Bitesize</b> Online resource for learning and revision. Starting on 20 April, you'll also find daily lessons to support home learning	Website: <a href="https://www.bbc.co.uk/bitesize">https://www.bbc.co.uk/bitesize</a>
<b>STEM.org.uk</b> Free home learning resources for all ages in Science, Technology, Engineering and Maths	Website: <a href="https://www.stem.org.uk/home-learning">https://www.stem.org.uk/home-learning</a>
<b>English National Ballet</b> Free ballet classes streamed daily	Website: <a href="https://www.youtube.com/user/enballet">https://www.youtube.com/user/enballet</a>



## Where to turn to for help

It's okay to not be okay. We all need someone to talk to sometimes. If you feel overwhelmed, at risk of abuse or experiencing financial need, there are people you can call on for support:

### Mental health

ORGANISATION	CONTACT INFORMATION
<p><b>Mental Health Foundation</b></p> <p>Provides information and support for anyone with mental health problems or learning disabilities</p>	<p>Website: <a href="http://www.mentalhealth.org.uk">www.mentalhealth.org.uk</a></p>
<p><b>Mind</b></p> <p>A mental health charity</p>	<p>Phone: 0300 123 3393 (Monday to Friday, 9am to 6pm)</p> <p>Website: <a href="http://www.mind.org.uk">www.mind.org.uk</a></p>
<p><b>PAPYRUS</b></p> <p>Youth suicide prevention society</p>	<p>Phone: 0800 068 4141 (Monday to Friday, 9am to 10pm, and 2pm to 10pm on weekends and bank holidays)</p> <p>Website: <a href="http://www.papyrus-uk.org">www.papyrus-uk.org</a></p>
<p><b>Samaritans</b></p> <p>Confidential support for people experiencing feelings of distress or despair</p>	<p>Phone: 116 123 (free 24-hour helpline)</p> <p>Website: <a href="http://www.samaritans.org.uk">www.samaritans.org.uk</a></p>
<p><b>SANE</b></p> <p>Emotional support, information and guidance for people affected by mental illness, their families and carers</p>	<p>Website: <a href="http://www.sane.org.uk/support">www.sane.org.uk/support</a></p>
<p><b>YoungMinds</b></p> <p>A charity dedicated to children's mental health</p>	<p>Phone: Parents' helpline 0808 802 5544 (Monday to Friday, 9.30am to 4pm)</p> <p>Website: <a href="http://www.youngminds.org.uk">www.youngminds.org.uk</a></p>
<p><b>Cruse Bereavement Care</b></p> <p>Support for grief and bereavement</p>	<p>Phone: 0808 808 1677 (Monday to Friday, 9.30am to 5pm)</p> <p>Website: <a href="http://www.cruse.org.uk">www.cruse.org.uk</a></p>
<p><b>Harrow Horizons:</b> a targeted emotional health and wellbeing service for children and young people delivered throughout the community across Harrow. It offers a wide range of therapeutic interventions specifically addressing need at CAMHS tier 2 to tier 2.5 for CYP who do not meet</p>	<p><a href="https://www.barnardos.org.uk/what-we-do/services/harrow-horizons">https://www.barnardos.org.uk/what-we-do/services/harrow-horizons</a></p> <p>Phone: 0208 427 1322</p>



ORGANISATION	CONTACT INFORMATION
the criteria for specialist CAMHS intervention.	

## Domestic violence

ORGANISATION	CONTACT INFORMATION
<b>NSPCC</b> Child protection charity	Phone: 0808 800 5000 for adults concerned about a child (24-hour helpline) 0800 1111 for children (ChildLine's 24-hour helpline) Website: <a href="http://www.nspcc.org.uk">www.nspcc.org.uk</a>
<b>Refuge</b> Advice on dealing with domestic violence	Phone: 0808 2000 247 (24-hour helpline) Website: <a href="http://www.refuge.org.uk">www.refuge.org.uk</a>
Local advice regarding Domestic Violence from Harrow Council, including links to agencies and avenues of support.	<a href="https://www.harrow.gov.uk/housing-property/housing-domestic-violence/2?documentId=12779&amp;categoryId=210271">https://www.harrow.gov.uk/housing-property/housing-domestic-violence/2?documentId=12779&amp;categoryId=210271</a>

## Community support

ORGANISATION	CONTACT INFORMATION
If you wish to volunteer your support to local efforts, the Voluntary Action Harrow Co-op has a useful link alongside.	<a href="http://www.voluntaryactionharrow.org.uk/coronavirus-covid-19-harrow-how-you-can-help-harrow/?LMCL=iZkTLJ">http://www.voluntaryactionharrow.org.uk/coronavirus-covid-19-harrow-how-you-can-help-harrow/?LMCL=iZkTLJ</a>
Harrow Council has provided guidance regarding a range of matters for Harrow residents.	<a href="https://www.harrow.gov.uk/coronavirus-covid-19/support-residents">https://www.harrow.gov.uk/coronavirus-covid-19/support-residents</a>
Harrow Food Bank	<a href="https://harrow.foodbank.org.uk/get-help/">https://harrow.foodbank.org.uk/get-help/</a>